

	QUALITY MANAGEMENT SYSTEM MANUAL	Ver. No. <b>1</b>
	<b>QMS 2.0 Quality Policy</b>	Effective Date: 16 Feb 2026

## QMS 2.0 QUALITY POLICY

Walther Strong & Company Limited is committed to providing products and services that consistently meet customer requirements, as well as applicable statutory and regulatory obligations. The organisation's objective is to deliver a high standard of service through fast and reliable delivery, clear and effective communication, strong product knowledge, technical support, and responsive after-sales service.

To support this commitment, Walther Strong & Company Limited will:

- Meet all applicable customer, statutory, and regulatory requirements relevant to its products and services.
- Establish, implement, maintain, and continually improve the effectiveness of the Quality Management System in accordance with ISO 9001:2015.
- Establish and review measurable quality and business objectives that are consistent with the organisation's context and strategic direction.
- Monitor and measure the performance and effectiveness of its processes through internal audits, management review, and ongoing performance monitoring.
- Ensure that employees are appropriately trained, competent, and aware of their role in achieving quality objectives and customer satisfaction.
- Work with approved suppliers and external providers to ensure consistent standards, reliability, and performance across the supply chain.
- Apply risk-based thinking and promote continual improvement across all business activities.

Top Management is accountable for ensuring that the Quality Management System is effectively implemented, adequately resourced, and fully integrated into the organisation's day-to-day operations. Continual improvement of the QMS is fundamental to the success of the business and is supported by all employees as part of their normal working activities.

This Quality Policy is communicated to all employees, made available to relevant interested parties, and reviewed at planned intervals to ensure that it remains suitable, adequate, and effective



**FRED DUNN**

Managing Director

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Doc Name	Version	Author	Date	Next Review
WSD-01 QMS Manual	2	ADC	16 Feb 2026	Feb 2027